



**An audit of potentially avoidable appointments
in general practice**

**What will it look like?
A quick virtual tour...**

Audit Tool Online

Log In

Stay Logged In For



1 Hour



All Day



All Week

Audit Tool Online

Was your last patient contact avoidable?


Avoidable


Unavoidable

Designed by CFEP UK Surveys

Avoidable Options






Please select the *main* or *closest* option in the expandible sections below.

Click the  icon to expand a section.

Click the  icon next to each option for full descriptions.

Type in here to filter the options below



-  Demands that could be met by someone else
-  Demands from other organisations
-  Demands that, if systems worked better, would not have arisen
-  Demands that are driven by an underlying problem that is not clinical
-  Other

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Avoidable Options

Please select the main or closest option in the expandible sections below.

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Demands that could be met by someone else

Could have been directed to others in practice



Could have been directed to other services




Patient could self-care without clinical advice





Patient could have gone to Pharmacy



Demands from other organisations

 Demands that, if systems worked better, would not have arisen

 Demands that are driven by an underlying problem that is not clinical

 Other

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Great!
Would you like to add more or reflect?

Next Patient

Add comments to last Patient

I'm done

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Reflection

	Responses	Your percentage	National percentage
➤ Demands that could be met by someone else			
Could have been directed to others in practice	53	32%	22%
Could have been directed to other services	13	8%	8%
Patient could self-care without clinical advice	8	5%	14%
Patient could have gone to Pharmacy	1	1%	7%
➤ Demands from other organisations	Expand section to see details		
➤ Demands that, if systems worked better, would not have arisen	Expand section to see details		
➤ Demands that are driven by an underlying problem that is not clinical	Expand section to see details		
➤ Other	Expand section to see details		

Your reflection notes

Submit



If you are interested ...
What should you do?

Get in touch by emailing
info@primarycarefoundation.co.uk